



Technical Note

May 2020

APPLANIX POS AUTO UPDATE

POSAV V6 | POSLV V5 | POSMV V5

Beginning with POS firmware version 10.3, there is a new option for users to upgrade firmware. POS Auto Update allows users to install the latest entitled firmware (as per the system warranty) without contacting Applanix.

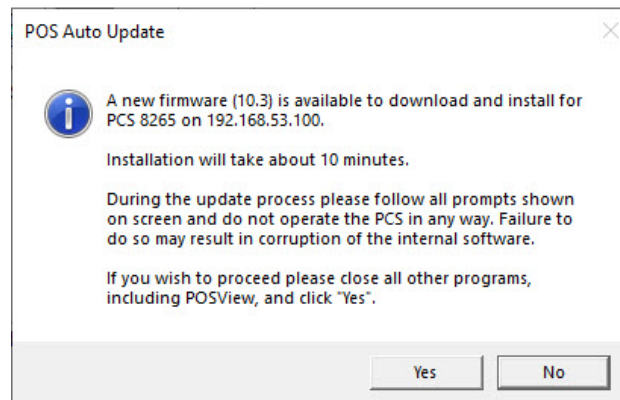
Requirements

PC with POSView version 10.3 or later and internet connection

Procedure

For users with firmware/POSView versions prior to 10.3: Download POSView 10.3 from the [Applanix Support website](#) and install.

1. Start POSView on PC with internet connection.
2. Connect to POS AV/LV/MV system; select **Tools, Connect** or click the **Connect** icon.
3. On first connection user will be informed if an update is available. (Alternatively, select **Tools, POS Auto Update** at any time while connected.)
4. Follow the on-screen instructions to complete the update.



Notes

Each time POSView is run, a check for updates will occur on the first connection to POS. To disable the automatic check for updates, select **Tools, Options** and disable the "Automatically check for updates" option. Updates may still be initiated by selecting **Tools, POS Auto Update** while connected to POS.

POS Auto Update requires that POSView is run with system administrator privileges.

Troubleshooting

Auto Update process appears to “hang” on step 5 at “Starting Navigator...” message

This message should take less than one minute. Try adding a firewall exception for POSAutoUpdate.exe located in C:\Program Files (x86)\Applanix\[AV/LV/MV] POSView

Auto Update process appears to “hang” on step 5 with message: “Error: No FW files found”

On older POS systems with a BD960 GNSS receiver, a message window may pop up behind the POS Auto Update window. The message can be cleared by selecting the window in the taskbar and pressing enter.

Nothing happens when POS Auto Update is run from Tools menu

POS Auto Update requires administrative privileges. Right-click on POSView desktop/Start Menu icon and click “Run as Administrator”, or contact your system administrator for assistance.

For more information

Contact Applanix Customer Support: techsupport@applanix.com (AV/LV) or marinesupport@applanix.com (MV)

